

Things to cover on your call

- “I’m calling from the sexual health clinic”
- “I’ve been diagnosed with chlamydia”
- “Chlamydia is a sexually transmitted infection that can be treated – I’m getting treated”
- “You may have chlamydia even if you don’t have symptoms” (do **not** blame anyone)”
- “A quick and easy way of getting tested and treated is for a person from the clinic to call you now - please answer the phone even if it is from a *no-caller ID* number”
- “They will do a quick consultation with you over the phone and discuss how you can be tested and treated by receiving a pack without needing to come to the clinic and wait to be seen”